

Crestline Village Water District
Bill to Customer

Miguel & Elizabeth Moreno

Account No:

Work Order:

23348 Crestline Rd. 002-0270-00

	<u>Materials</u>	<u>Labor</u>	<u>Total</u>
Cost	77.80	85.96	163.76
Asphalt - 1 Ton			-
Meter			-
Overhead %	25%	68%	
Overhead	19.45	58.45	77.90
Total Material & Labor	<u>97.25</u>	<u>144.41</u>	<u>241.66</u>

Equipment:	<u>Rate</u>	<u>Hours</u>	
Service Truck #2	40.00	1.00	40.00
CO2 Freeze Kit	20.00	1.00	20.00

-
-
-
-
-
-
-

Total Equipment

60.00

Total Billable Charges

301.66 *[Signature]*

added to acct 11.17.25



Completed

Job Date: 8/26/2025 08:00 AM
 Job Code: MISCELLANEOUS - MISCELLANEOUS
 Group: FIELD SERVICE
 Staff: JONAH SEELEY

Service Order #: SO39482
 Job Action: Miscellaneous
 Issued By: TIFFANY GONZALEZ
 Requested By: Miguel & Elizabeth Moreno

Location: 23348 Crestline Rd Crestline CA 92325
 Account: 002-0270-00 Miguel & Elizabeth Moreno

Services

Service	Action	Current Meter #	Meter Serial #	R #	Scale	Last Read	Reading	New Meter #	Set Reading
100 -WATER CO	No Action	89667089	89667089	66949553	1	34100	34100		
Meter Location: FL BTW BIG PINE+WALL 8'OS lot 334 tract N/A									
101 -WATER BAS	No Action								
600 -ServLINE	No Action								

Order Notes: AMS ON / OFF SERVICE LINE TYPE:
 PLEASE SEE IF AMS IS ON - CUSTOMER MIQUEL STATED THERE IS NO WATER - THANK YOU

Completion Notes: AMS IS "ON"
 AMS WAS HALF WAY ON - AMS NEEDS TO BE REPLACED - IT SPINS ALL THE WAY AROUND - CHECKED
 PRESSURE OUT OF THE HOSE BIB AND IT WAS GOOD - 8-26-25 1:24PM - JS

Completion Date: _____
 Worked By: _____
 Approved By: _____



Crestline Village Water District, CA

SCANNED

Service Order

Job Date: 8/26/2025 08:00 AM
Job Code: MISCELLANEOUS - MISCELLANEOUS
Group: FIELD SERVICE
Staff: FIRST AVAILABLE

Service Order #: SO39483
Job Action: Miscellaneous
Issued By: TIFFANY GONZALEZ
Requested By: Miguel & Elizabeth Moreno

Location: 23348 Crestline Rd Crestline CA 92325
Account: 002-0270-00 Miguel & Elizabeth Moreno

Services

Service	Action	Current Meter #	Meter Serial #	R #	Scale	Last Read	Reading	New Meter #	Set Reading
100 -WATER CO	No Action	89667089	89667089	66949553	1	34100	34102		
Meter Location: FL BTW BIG PINE+WALL 8'OS lot 334 tract N/A									
101 -WATER BAS	No Action								
600 -ServLINE	No Action								

Order Notes: AMS ON / OFF SERVICE LINE TYPE:
PLEASE REPLACE AMS (IT SPINS ALL THE WAY AROUND) (BELIEVE TAMPERING) - THANK YOU

Completion Notes: REPLACED AMS W/NEW.

Completion Date: 13 NOV 2025 1:00P
Worked By: JA PM
Approved By: _____



Crestline Village Water District, CA

Adjustment Register

UBPKT08615 - Single Account Adjustment - 002-0270-00

Adjustment Detail

Account	Name	Adjustment Code	Date	Adjust Account Balance	Adjust Fee	Adjust Donation	Adjust Amount	Deposit Code	Revenue Distribution		Amount
									Amount	Code	
002-0270-00	Moreno, Miguel & Elizabeth	1ADJ	11/17/2025	0.00	0.00	0.00	301.66	100 - Residential Water Sales		301.66	
				Total:	0.00	0.00	301.66				

Reference: MISC-Adjustment
 User Name: cwwd:jquine Create Date: 11/17/2025 4:19:29 PM
 Note: BTC - AMS SPINS ALL THE WAY AROUND

Adjustment Code Summary

Adjustment Code	Count	Amount	Revenue Code	Total Distributed	Current Amount	Past Due amount
1ADJ - MISC-Adjustment	1	301.66	100 - Residential Water Sales	301.66	301.66	0.00
Total:	1	301.66				

Adjustment Revenue Code Summary

Revenue Code	Total Distributed
100 - Residential Water Sales	301.66
Adjustment Revenue Total:	301.66

APPROVED
 Date: 11/17/25
 BY:

General Ledger Distribution

Posting Date: 11/17/2025

Fund:	Account Number	Account Name	Posting Amount	IFT
100 - GENERAL FUND	100-120000	ACCOUNTS RECEIVABLE, UTILITY	301.66	
	100-411000	RESIDENTIAL WATER SALES	-301.66	
		100 Total:	0.00	
		Distribution Total:	0.00	

November 17, 2025

Miguel & Elizabeth Moreno
466 S Rancho Del Sol Dr
Covina, CA 91724-3336

Re: Account No. 002-0270-00, 23348 Crestline Rd.

To Miguel & Elizabeth Moreno:

We have calculated the amount of the charge for billable repairs to our equipment to be \$301.66. This amount includes materials, labor and use of our equipment. This amount will appear on your next bill.

Attached to this letter are Sections 3.1.11.1 and 3.1.11.2 of the District's Administrative Code, which address tampering with District property. Utilizing the meter to turn the meter on or off is prohibited and needs to be completed by District staff only. Damaging District equipment by cutting off locks or equipment itself is prohibited.

If you have any further questions regarding this matter, please contact me at (909) 338-1727. Thank you.

Sincerely,

Josselyn Quine
Office Manager

Enclosures

Crestline Village Water District Administrative Code

3.1.11 Tampering, Damage, Unauthorized Usage.

3.1.11.1 Tampering with District Property.

No one except an employee or representative of the Board shall at any time or in any manner operate the angle meter stop or valves (except in case of emergency to repair or change private plumbing), main cocks, gates or valves of the District's system, or interfere or tamper with meters or their connections, street mains, fire hydrants or other parts of the water system or obtain or use water therefrom in an unauthorized manner. (Res. 200, March 11, 1982; amended by Res. 252, December 21, 1989.)

3.1.11.2 Violation of this Section.

Tampering with the property described in section 3.1.11.1 or otherwise violating Section 3.1.11 may be a misdemeanor punishable in accordance with applicable laws. In addition, or alternatively, the District may discontinue water service to any customer who violates this Section 3.1.11 and need not supply such customer with water service until such customer shall have remedied the violation and paid all charges required to remedy the violation. In the event that the customer cannot remedy the violation, water service shall not be restored until the customer shall have satisfied the District that in the future the customer will comply with all the rules and regulations established by the District and with all rates and charges of the District.