

IN-PERSON REGISTRATION TERMS & CONDITIONS



ONLINE REGISTRATION & CANCELLATION DEADLINE IS **NOVEMBER 11, 2022 AT 4:30 PM (PT)**

WHO IS ELIGIBLE FOR "ACWA ADVANTAGE" PRICING?

ACWA Advantage pricing is available to the following registrants:

- An officer or director of an ACWA member agency.
- A person directly employed by an ACWA public agency member, affiliate or associate organization. This does not include independent contractors, service providers, or third-party vendors.
- Any ACWA board member whose fee is paid for by member agency.
- Any state or federal administrative or legislative personnel in elected, appointed or staff positions.
- Staff of ACWA/JPIA and Water Education Foundation.
- Any individual or honorary life member of ACWA.

MEMBERSHIP INFORMATION - *Become a Member & Save on ACWA Events*

If you are interested in learning more about becoming an Associate, contact ACWA Events at Events@acwa.com. For public agency membership, please contact Katie Dahl at KatieD@acwa.com.

ONE-DAY REGISTRATION

By choosing a Wednesday only registration, you are entitled to attend the Welcome Reception on Tuesday evening and all programs on Wednesday.

CANCELLATIONS & CHANGES

All registration changes and cancellations must be made in writing by the event registration deadline. Valid cancellation requests will receive a refund of any registration fees paid minus a \$75 processing charge. For payments originally made by credit card, refunds can be issued back onto the credit card within 60 days. Otherwise, a refund will be issued by check. No refunds or registration changes will be granted after the registration deadline. Submit request in writing to Teresa Taylor at TeresaT@acwa.com.

SUBSTITUTIONS

Event registrations are transferable from one participant to another within the same organization. Please submit your request in writing before the event registration deadline to Teresa Taylor at TeresaT@acwa.com. Include the original registrant's name, the new person's name, title and email address with your request. After the registration deadline, substitutions will be handled on-site. Only one substitution is permitted per original registrant. The individual submitting the substitution request is responsible for all financial obligations (including any balance due) associated with the original registration. There is no fee to transfer an eligible registration.

GROUP DISCOUNT

For every 5 paid individual "Full Conference Only" registrations from the same organization, a 6th complimentary "Full Conference Only" registration will be received. Meals are sold separately. The complimentary registration must be for an individual from the same organization and is subject to applicable registration fees for any subsequent cancellations. Contact Teresa Taylor at TeresaT@acwa.com for details. Registrations using discount or complimentary codes are not eligible.

SPECIAL REQUESTS & ACCOMMODATIONS

Special requests and dietary restrictions must be submitted in writing to Teresa Taylor at TeresaT@acwa.com. Participants are encouraged to submit special requests as soon as possible. If you have a disability that requires an accommodation, please contact Teresa Taylor at TeresaT@acwa.com or call toll free at (888) 666-2292 to discuss your needs.

REFUNDS

Except as otherwise provided in this document, all payments and fees are nonrefundable after the registration deadline.

MEAL TICKETS

After registration deadline, meal tickets are not eligible for exchange, refund or credit.

NONATTENDANCE

Registrants who fail to attend the event, in part or in whole, are not eligible for a refund or credit and will be billed for any balance due.

GUEST REGISTRATION

Guest registration is available to a spouse, companion or guest of an ACWA event registrant. Guest registration is not available to ACWA members (public agencies) or "Friends of ACWA" (affiliates, associates or individuals). Guest registration is also not available to anyone with a professional reason to attend for purposes of learning or business. The guest registration includes admission to the Exhibit Hall, the opening reception and the ability to purchase meal tickets and attend meal functions. Guest registrants are not eligible for cash or prize drawings.

CONSENT

Registration and attendance at, or participation in, this event constitutes an agreement by the registrant to ACWA's use and distribution (both now and in the future) of the registrant's name, title, organization and mailing address as well as the registrant's image or voice in photographs, videotapes, electronic reproductions and audiotapes.

TRAVEL RESTRICTIONS

If due to Coronavirus (COVID-19) or related variant travel restrictions are imposed in the region, state, or country from which you are traveling from that prevents your in-person attendance, your pre-paid registration fees may be applied toward your registration for ACWA's 2023 Spring Conference & Exhibition. Your cancellation notice must be received forty-eight (48) hours prior to the start of ACWA 2022 Fall Conference & Exhibition, and sent in writing to Events@acwa.com. Notices of cancellation sent to any other recipient will not be valid or deemed accepted by ACWA. Transfer of registration valid for the individual registrant only and no substitutions allowed.

CANCELLATION DUE TO HEALTH RESTRICTIONS

If you are unable to attend ACWA 2022 Fall Conference & Exhibition in-person due to a positive COVID-19 test result or symptoms, your pre-paid registration fees may be applied toward your registration for ACWA's 2023 Spring Conference & Exhibition. Your cancellation notice must be received forty-eight (48) hours prior to the start of ACWA 2022 Fall Conference & Exhibition, and sent in writing to Events@acwa.com. Notices of cancellation sent to any other recipient will not be valid or deemed accepted by ACWA. Transfer of registration valid for the individual registrant only and no substitutions allowed.

Your notice of cancellation of registration does not otherwise affect or alter your hotel and travel arrangements, and you remain solely responsible for the costs of your hotel and travel reservations, including any applicable cancellation charges.

ACWA is not liable for any incurred expenses related to cancellation.

CANCELLATION OF EVENT

ACWA will adhere to all local and state regulatory health and safety guidelines. In the event that ACWA must cancel the in-person event due to environmental or regulatory requirements, fire, strikes, weather or other uncontrollable circumstances before the opening date, all pre-registrations will be refunded.

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CURRENT HEALTH & SAFETY MANDATES (AS OF 6/1/22)

1. In accordance with Riverside County and California Department of Public Health, proof of vaccination or negative COVID test are not required for 'mega-events'. ACWA's 2022 Fall Conference & Exhibition is considered a 'Mega Event' under California Department of Health guidelines. ACWA is expecting over 1000 attendees indoors.
2. Attendees are not required to wear masks indoors or outdoors. Attendees are encouraged to determine their own personal level of comfort.
3. Social distancing is not required though health & safety will continue to guide ACWA's planning objectives.

ASSUMPTION OF RISK, ACKNOWLEDGEMENT AND WAIVER

By registering to attend this Event and participating in Events held by Association of California Water Agencies (ACWA), you hereby acknowledge, understand and agree that:

- ACWA adheres to applicable federal, state and local Coronavirus (COVID-19) guidelines and regulations and may implement a number of health precautions for the protection of its in-person attendees, including requirement of face masks (if applicable), social distancing measures, and sanitizing and disinfection measures. However, the Center for Disease Control and the World Health Organization have classified COVID-19 and its strains as a highly contagious and dangerous disease. ACWA cannot eliminate the risk of you being exposed to or contracting COVID-19;
- You are fully aware that your physical appearance at the Event Locations(s) and participation in the Event or any Event related activities carries with it certain inherent risks related to infectious diseases or viruses including but not limited to COVID-19 transmission ("Inherent Risks") that cannot be eliminated regardless of the care taken to avoid such risks. Inherent Risks may include, but are not limited to, (1) the risk of coming into close contact with individuals or objects that may be carrying COVID-19; (2) the risk of transmitting or contracting COVID-19, directly or indirectly, to or from other individuals; and (3) injuries and complications ranging in severity from minor to catastrophic, including death, resulting directly or indirectly from COVID-19 or the treatment thereof;
- You further understand that the CDC has determined that certain risk factors, such as advanced age (65 or older), and certain underlying medical conditions, including kidney disease, COPD, immunocompromised state, obesity, heart conditions, sickle cell disease, diabetes, asthma, cerebrovascular disease, cystic fibrosis, hypertension, liver disease, pregnancy, pulmonary fibrosis, and smoking, increase the risk for severe illness from COVID-19 and its strains;
- You acknowledge that the risks of COVID-19 or its strains are not fully understood, and that contact with, or transmission of, COVID-19 may result in risks including but not limited to loss, personal injury, sickness, death, damage, and expense, the exact nature of which are not currently ascertainable, and all of which are to be considered Inherent Risks;
- You understand and accept that there is Inherent Risk from a failure of other participants not following proper COVID-19 protocols, such as maintaining proper social distancing and hygiene measures, and that the COVID-19 precautionary measures being employed by ACWA as designed and implemented in accordance with applicable regulations may be insufficient to prevent the transmission or contraction of COVID-19 and suffering any related injuries;
- You hereby voluntarily, knowingly and freely accept and assume all such Inherent Risks related to illness and infectious diseases, such as COVID-19 or similar viruses, even if arising from the negligence or fault of the Released Parties (as defined below);
- You acknowledge and assume full responsibility for risks inherent in any type of physical activity, including the activities at the Event location(s). These risks include property damage, serious bodily injury, and/or death, including any injury, harm and loss caused by the negligence, fault or conduct of any kind on the part of the Released Parties;
- You will not attend the Event in person if you experience symptoms that of fever, fatigue, difficulty in breathing, or dry cough or exhibiting any other symptoms relating to COVID - 19 or similar virus at any time during the 14 days immediately prior to the commencement date of the Event;
- You will not attend the Event in person if you or any member(s) of your household is diagnosed to be infected with COVID-19 or similar virus at any time during the 14 days immediately prior to the commencement date of the Event;
- Your attendance and participation in the Event is completely voluntary, and that you are attending and participating in the Event of your own free will and volition. It is your responsibility to ascertain any health conditions you may have that may make it inadvisable for you to participate in the Event or any Event related activity.

All Terms & Conditions are subject to change.