

**From:** Crestline Village Water District [cvwater@cvwater.com]  
**Sent:** Thursday, April 16, 2015 10:25 AM  
**To:** Larrie Davis  
**Subject:** FW: Board meeting

Larrie,  
To include in Board packet. Already taken care of when we implement SUS.  
Karl

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**From:** [WeCare4You@aol.com](mailto:WeCare4You@aol.com) [<mailto:WeCare4You@aol.com>]  
**Sent:** Thursday, April 16, 2015 8:54 AM  
**To:** [cvwater@cvwater.com](mailto:cvwater@cvwater.com)  
**Subject:** Board meeting

Crestline Water District

Ref: Meeting April 21st 2015

Subject: Increase in water rates and or fines based on usage

As a consumer, I would like to voice my opinion not on the need for conservation but the method of notification to the consumer of usage..

It is my understanding that the only way a consumer can daily monitor usage is to call into the office. This method makes it time consuming for the water district staff and the average consumer. It appears that the present system is that the consumer will be notified with increase charges or fines on their bill, which by then its too late to take measures..

I would like the board to consider some options in the upcoming months

1. A notification by phone of excess usage or some standard set by your office to prevent fines and remind consumers of excessive water use.

This can be done easily by an auto call system, all it takes is a quick sort of daily or weekly over usage and something as simple as an excel and any or all consumers can be notified at less than .03 cent a call.

2. Data base access much like the electric company whereas the consumer has access to view their usage over the internet.

This can be done on a limited budget, including something as a simple daily data transfers or updates to another secure server in which the consumer can put in their account number and password and look at their usage without having any access to the water companies real data .

Thank you for your time  
M. Phillips  
Mt Nursing/WeCare4 you  
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